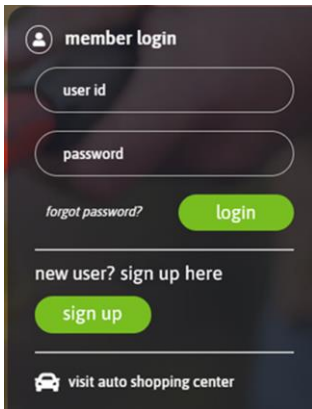


# How to Sign Up for Online Banking



To register, click/tap on sign up

Secure Sign Up

Welcome to Online Banking Registration Form!

Create Login

Username

Username

Password  [SHOW](#) Retype Password

Retype Password  [SHOW](#)

Personal Information

First Name

First Name

Last Name

Last Name

Date of Birth

MM/DD/YYYY

Username cannot contain member number

Password Guidelines

Your password ensures only you can access your confidential information. Please remember this password and keep it secure. You must use the following criteria when creating your password:

- Password cannot contain leading or trailing blanks.
- Minimum Length: 8
- Maximum Length: 32
- Minimum characters: 1
- Minimum uppercase characters: 0
- Minimum lowercase characters: 0
- Minimum numeric characters: 1
- Minimum special characters: 1

A special character is any one of the following:

!@#\$%^&\* \_+ -= ()[]{}|:;`,./?

SSN  SHOW

Member Number

Contact Information

Address

Country

State

City

Zip Code

Email

I have read and accepted the [Terms & Conditions](#) of service.

Do not include dashes

Complete Sign up

Once info above is completed and you have checked the Terms and Conditions box, you can click **Complete Sign Up**

Need help?  
Call us at: 509-328-2900  
Mail us at [inquire@canopycu.com](mailto:inquire@canopycu.com)

### Secure Sign Up

Welcome to Online Banking Registration Form!

✔ Sign Up Completed!

Welcome,

You are almost finished, we just need to confirm your contact information. We will take you through step by step.

Click here to confirm contact info

Need help?  
Call us at: 509-328-2900  
Mail us at [inquire@canopycu.com](mailto:inquire@canopycu.com)

Verify your contact information

Select where you would like to receive your verification code to confirm your contact information. If there is a login from a device we don't recognize, we'll contact you.

**⚠ Where should we send the access code?**

If this information is incorrect, please contact us at 509-328-2900

(509) [redacted]-1533

Text me

Call me

(509) 328-2900

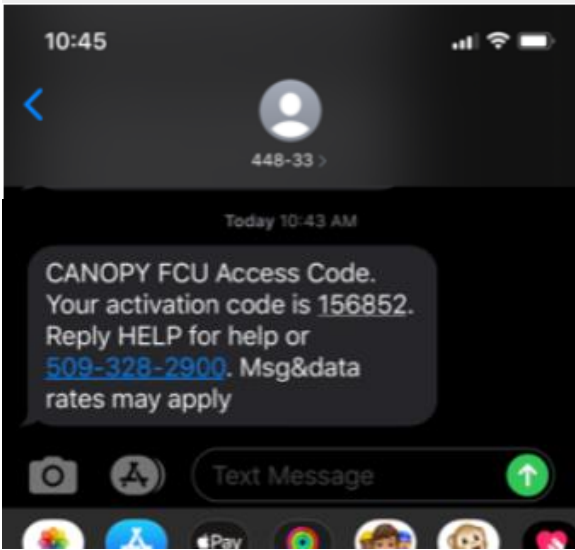
Text me

Call me

[redacted]@canopycu.com

Email me

You can pick where you want to receive your access code from the information we have on file for you. i.e. text, voice or email.



Here is an example of the access code being texted.

### Verify your contact information

📞 Within a minute, you'll receive a verification code at (509) [REDACTED] 4533.

Enter access code

▶ [Didn't get the access code?](#)

#### 📌 Save time by registering this device.

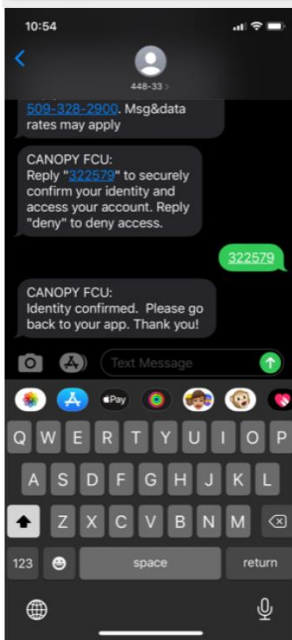
If this is your personal device, register it now. We won't need to contact you the next time you log in.

Yes, register my **private device**

No, this is a **public device**

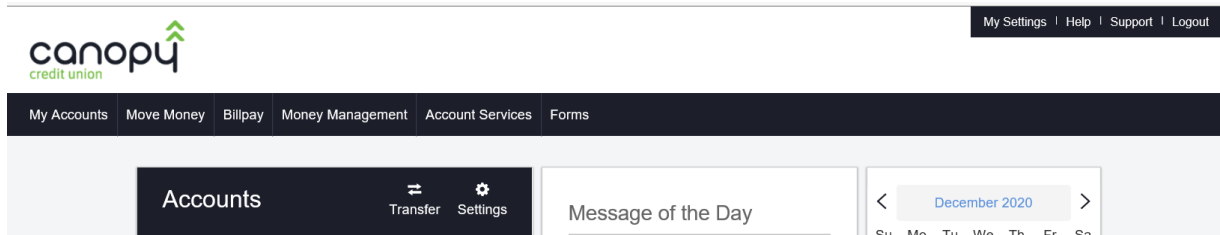
Enter the access code here.

To stop the access code from being required for each login you'll want to click on **'Yes, register my private device.'** **BUT** you will **not** want to do this on a public computer, i.e. library or work



If you register on the app, you'll get a text like this where you'll have to **REPLY** instead of enter the code, once you reply with this code, you can go back to the app and it should log you in.

**Success!** You should see the screen below.



You will also receive an email confirming registration.